

Short Message Report

Conversations: 1	Participants: 3
Total Messages: 62	Date Range: 8/17/2020

Outline of Conversations

- 💬 Microsoft Teams chat between [Jesse Hammett, Charles Boyd, Abbie Divilio] • 62 messages on 8/17/2020 • Abbie Divilio (AbbieD@Safechain.com) • Charles Boyd (CharlesB@Safechain.com) • Jesse Hammett (JesseH@Safechain.com)

GOVERNMENT
EXHIBIT

418

1:24-cr-20255-WPD

Messages in chronological order (times are shown in GMT +00:00)

	Microsoft Teams chat between [Jesse Hammett, Charles Boyd, Abbie Divilio]	
	Abbie Divilio (AbbieD@Safechain.com)	8/17/2020, 1:30 PM
	Could you remind me who the customer is that received the medication?	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:31 PM
	i just asked i don;t know either	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:31 PM
	we have sold this LOT a decent amount since june	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:31 PM
	oh sorry just saw CB is on this lol	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:33 PM
	Astrazeneca manufactures the XR400 and Gilead manufactures the biktarvy. they are not the same company and are not under the same parent company	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:34 PM
	so unless they are made in the same contract manufacturing plant it's unlikely the pills for one would end up in the bottle of another	
	Abbie Divilio (AbbieD@Safechain.com)	8/17/2020, 1:34 PM
	Yes, I was just looking into that as well. Seems really weird that there could have been a mix up	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:35 PM
	white cross is the customer	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:35 PM
	there are two of them but unsure which it was	
	Charles Boyd (CharlesB@Safechain.com)	8/17/2020, 1:39 PM
	getting customer now	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:39 PM
	White Cross Palm Springs, 27-CA0128	
	1 • Abbie Divilio (AbbieD@Safechain.com)	
	Charles Boyd (CharlesB@Safechain.com)	8/17/2020, 1:39 PM
	yep	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:41 PM
	we sold him two bottle of that lot number	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:42 PM
	soobvioulsy, the next person that talks to him needs to ask if he still has the other bottle, and if so have him open it	
	Jesse Hammett (JesseH@Safechain.com)	8/17/2020, 1:42 PM
	or, follow up with whatever patient got it	
	Charles Boyd (CharlesB@Safechain.com)	8/17/2020, 1:42 PM
	yeah	
	Charles Boyd (CharlesB@Safechain.com)	8/17/2020, 1:42 PM

none here?

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 1:42 PM
checking now

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 1:44 PM
we have biktarvy but none of that LOT

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 1:46 PM
damn

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 2:36 PM
were you able to confirm that we got that lot from Gentek or Blvd 9229?

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:47 PM
the T3 should show that

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:47 PM
let me verify

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:48 PM
confirmed

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:48 PM
AMSIimage sent

Attachment: 0-eus-d1-8b99284a0d1b473708bd6edf9f80f814 (53 KB)

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:48 PM
line #30

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 2:49 PM
we only received 2 of that lot #? or is that just on this ROG?

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:49 PM
we only received 2 of that lot on this specific Receipt

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:50 PM
we sold both to the customer
1 • Abbie Divilio (AbbieD@Safechain.com)

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 2:51 PM
how about this lot overall?

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:51 PM
these are all of our sales of this specific LOT for all time

File "file-cbfeadd-1597675906450-lot sales tracking report ccpdpa.pdf" is missing.

Attachment: lot sales tracking report ccpdpa.pdf

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 2:52 PM
it looks like we received this same lot from this same vendor and sold it back on 7/7 to a different customer

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 2:58 PM
kind of strange that we sold this to the customer 2 and a half weeks ago

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 2:59 PM
do you think we should contact the other customer?

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 3:01 PM
probably some of them but I need to figure out the best way to bring it up

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 3:01 PM
I mean if the pharmacy had the same issue they would be all over us right?

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 3:01 PM
yes, I would think they would all be calling

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 3:02 PM
when are you calling the pharmacy? Honestly the best thing that could happen is he has the other unit on his shelf, and can open it and see what's inside

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 3:02 PM
and it's correct

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 3:02 PM
in like 30

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 4:33 PM
I have called Drogueria Betances (The AD) and everything is in Spanish which I do not speak.

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 4:34 PM
I have left 3 voicemail with Gilead in different departments because no one knows what a pedigree is

J Jesse Hammett (JesseH@Safechain.com) 8/17/2020, 5:15 PM
Okay with Gilead we really need them to verify that that serial number is/was a legitimate Gilead serial number.

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 5:27 PM
I will call again

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 5:56 PM
yeah they should understand if you just say "I'm calling to verify a serial # of one of your products"

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 5:57 PM
OK, I am still calling

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:23 PM
I called again, (and again X 10) and was finally directed to someone who might be able to help me. I spoke with Clifford in the quality department, who said I would need to email a picture of the bottle with identifying information on it to them, and they would send it on to their investigation team. I explained that I simply wanted confirmation of this lot and serial number for verification purposes.

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:24 PM
I have emailed them 1 picture

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:24 PM
ok great

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:24 PM
did they give you any sort of timeline?

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:24 PM
I also forwarded you the email. He said they usually get back to people in one day

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:25 PM
he said they look up the batch numbers and production as well

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:25 PM
ok cool

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:26 PM
Pat speaks spanish so he can call the AD

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:26 PM
OK

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:26 PM
please send him over all the details to ask about

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:26 PM
is that a joke?

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:26 PM
no

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:27 PM
but I'm surprised they dont have an English option when you call.

C Charles Boyd (CharlesB@Safechain.com) 8/17/2020, 6:27 PM
the website has that option

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:27 PM
DROGUERIA BETANCES 939-488-2018

A Abbie Divilio (AbbieD@Safechain.com) 8/17/2020, 6:30 PM
The receptionist speaks Spanish and I do not know how to ask for an English speaking person

DETAIL RECEIVER/PO INQUIRY

Receiver#	013308	COMPLETE	Co#	01
Date of Receipt	07/29/20		Whse	001
			Vendor#	01-GTK

Receiver	013308	PO Number	209048	Line	002	Date	07/29/20
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Product Number	G61958-2501-01	BIKTARVY TAB 30CT
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Vendor	01-GTK	GENTEK LLC
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Warehouse	001	SAFE CHAIN SOLUTIONS	Quantity	272
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Lot Number

	Serial Number	Location	Pedigree	Quantity	Expire Date
3	26 CCZBYA	REC-13	00000014606	21	07/31/21
4	27 6400502A	REC-13	00000014606	12	09/30/22
5	28 CCZBVA	REC-13	00000014606	11	07/31/21
6	29 CCZCFA	REC-13	00000014606	3	08/31/22
7	30 CCPDPA	REC-13	00000014606	2	04/30/21

Press END to Continue